

Rod Brown
Head of Housing & Community Services



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Date 23rd August 2023

Your Ref

Our Ref **FOI 402.23 - Complaints re Stir777, 4 East Street Epsom**

Dear Sir or Madam

Thank you for your email to Epsom and Ewell Borough Council dated 1st August 2023, requesting information under The Freedom of Information Act 2000. The Council aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

We hold the information requested

Your request is in bold below followed by the Council's response.

You have requested

Would it be possible for you to send me any confirmed complaints to your department (noise or otherwise) relating to the Stir premises at 4 East Street, KT17 1HH in the last 5 years please.

Our response is as follows:

Zero confirmed complaints in the timeframe of 5 years.

Appeals Procedure

I trust that this information satisfies your request. The Council strives to be an open, transparent authority. Please note that the Council operates a review procedure, details of which can be found on the Council's website at:

<https://www.epsom-ewell.gov.uk/council/about-council/freedom-information>

If you are unhappy with the way the Council has dealt with your request, please set out in writing your grounds of appeal within 40 working days of this response and send it to:

FOIDPA@epsom-ewell.gov.uk

Please also note that if you have exhausted all internal Council review procedures and you are still not satisfied, you have the right to appeal to the Information Commissioner's Office to independently review the matter. Details of this procedure can be found on the ICO website: <https://ico.org.uk/>

The Information Commissioner can also be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF Or by calling 0303 123 1113 (local rate) Monday to Friday 9am – 5pm.

Yours faithfully

Business Support Officer
Epsom & Ewell Borough Council

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